

February 5, 2010

Re: Somerset Condominium Association, Inc.
Homeowner's Security System

Hello Homeowners,

We hope you are having a good year.

The Security vendor is being changed at Somerset. We have selected SVI Systems Inc., a reputable vendor that has been in business for more than 25 years, and is more competitively priced than the present vendor.

The cost of reprogramming your security alarm will be paid by the Association.

In order to make the changes in vendors there are several items that we must review with you.

General

- 1) As required with our existing service, for your security monitoring system to work you must have a hard wired connection with a dial-tone. (Landline)
- 2) A user alarm permit is required in some cities, but in Jupiter there is no permit required.
- 3) Your monitoring system, when activated, will work as it does now. You will be called first, then the police.
- 4) Your system will be tested, reprogrammed; if it is not currently functional, the repair cost, both parts and labor, is the responsibility of the owner. There will not be a call out/ trip charge if this work is completed during the initial set-up.
- 5) It is important for you to be present, as the technician will give usage and set-up instructions.
- 6) Optional services and equipment are available. The vendor will review optional services, equipment, and cost to the owner at the time of testing.

Costs

- 1) The monthly monitoring and the initial reprogramming fees will be paid by the Somerset Condominium Association, Inc.
- 2) Repair charges will be \$85.00 for the first half hour, then \$85.00/hr, after the initial programming has been complete
- 3) SVI will schedule the reprogramming WITHOUT a fee to you through April 1, 2010. After this time, there will be a fee.

Scheduling the Testing/ Reprogramming

1) You may schedule the testing/reprogramming through SVI. Their number is: (772) 220-4141, and ask for Robyn.

What you are encouraged to do

- 1) Schedule the testing/reprogramming with SVI.
- 2). Complete the attached Alarm/Monitoring Subscriber Form, see items highlighted in yellow. Keep the form and give it to the technician the day of the appointment.
- 3) Once you are connected to the SVI system you should test your alarm system once every three months. This service is FREE.
- 4) If you wish to receive a property insurance discount, SVI will provide the insurance form at the time of reprogramming.

Thank you,

Somerset Board of Directors